PROGRAM NARRATIVE

485 Workforce Safety and Insurance

Time: 13:02:17

Program: Executive and Other Services Reporting level: 00-485-100-00-00-00-00000000

#### **Program Performance Measures**

The following statistics are measured and monitored by WSI's management and/or Board of Directors:

Fund surplus
Invested assets
Investment returns
General and Administrative Expenses

Employee management including employee turnover rate

#### **Program Statistical Data**

#### 100 Executive

Performance Measures	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Fund surplus, with 5% discount on liabilities (\$millions)	\$336.2	\$393.1	\$374.6	\$354.8	\$439.1
Invested assets (\$millions)	\$1,220	\$1,351	\$1,435	\$1,558	\$1,704
Investment returns	11.94%	13.26%	6.14%	8.32%	11.71%
General and Administrative Expenses (\$millions)	\$18.95	\$17.23	\$20.10	\$19.70	\$22.63
WSI Employee Turnover Rate	2.20%	4.59%	6.84%	8.20%	7.23%

# **Explanation of Program Costs**

The Executive unit's programs include WSI's board of directors, executive management, communications, quality assurance, legal services, special investigations, internal audit and the decision review office. The requested budget will support the current staffing level for the Executive unit. The appropriation will provide funding for salaries and wages, operating expenses, and any applicable capital asset purchases.

## **Program Goals and Objectives**

#### 100 Executive

The Executive area provides overall management and strategic guidance to the organization. Key activities in this area include the direction of the agency, management of personnel, finances, equipment and facilities. In addition, legislation and legal matters are monitored; as are relationships and partnerships with key stakeholders and the public.

The executive group monitors the overall financial condition of the organization including the fund surplus, invested assets, general and administrative expenses, as well as employee management including turnover.

485 Workforce Safety and Insurance

Biennium: 2015-2017

Bill#: SB2021

Date: Time: 12/23/2014 13:02:17

Description         Expenditures 2011-2013 Biennium           Accrued Leave         0           Salaries - Permanent         0           Total         0           Accrued Leave         Secretal Fund         0           General Funds         0         0           Special Funds         0         0           Total         0         0           Workforce Safety Operations         Salaries - Permanent         4,755,677           Salaries - Permanent         4,755,677         0           Salaries - Other         0         0           Temporary Salaries         187,152         152           Fringe Benefits         1,499,408         152           Travel         162,083         162,083           Supplies - IT Software         634         162,083           Supply/Material-Professional         66,660         66,660           Miscellaneous Supplies         4,305         66,660           Miscellaneous Supplies         1,956         67,672         67,672         67,672         67,672         67,672         67,672         67,660         67,660         67,660         67,660         67,660         67,660         67,660         67,660         67,660	Present Budget 2013-2015  422,456 422,456  0 0 422,456 422,456  7,128,765 0 439,450	Budget Request Change (422,456) (422,456) 0 (422,456) (422,456) (2,031,614) 0	Requested Budget 2015-2017 Biennium 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Optional Request 2015-2017
Accrued Leave         0           Total         0           Accrued Leave         0           General Fund         0           Federal Funds         0           Special Funds         0           Total         0           Workforce Safety Operations         0           Salaries - Permanent         4,755,677           Salaries - Other         0           Temporary Salaries         187,152           Fringe Benefits         1,499,408           Travel         162,083           Supplies - IT Software         634           Supply/Material-Professional         66,660           Miscellaneous Supplies         4,305           Office Supplies         1,692           Postage         9,704           Printing         1,956           Office Equip & Furn Supplies         1,375           Utilities         3,632           Insurance         150           Rentals/Leases - Bldg/Land         45,389           Repairs         912	422,456 422,456 0 0 422,456 422,456 7,128,765 0 439,450	(422,456) (422,456) 0 (422,456) (422,456) (2,031,614)	0 0 0 0 0 0	(
Salaries - Permanent         0           Total         0           Accrued Leave         0           General Funds         0           Special Funds         0           Total         0           Workforce Safety Operations         0           Salaries - Permanent         4,755,677           Salaries - Other         0           Temporary Salaries         187,152           Fringe Benefits         1,499,408           Travel         162,083           Supplies - IT Software         634           Supply/Material-Professional         66,660           Miscellaneous Supplies         4,305           Office Supplies         1,692           Postage         9,704           Printing         1,956           Office Equip & Furn Supplies         1,375           Utilities         1,375           Utilities         1,502           Insurance         150           Rentals/Leases - Bldg/Land         45,389           Repairs         912	7,128,765 0 439,450	(422,456) 0 0 (422,456) (422,456) (2,031,614)	0 0 0 0	(
Accrued Leave         General Fund         0           Federal Funds         0           Special Funds         0           Total         0           Workforce Safety Operations           Salaries - Permanent         4,755,677           Salaries - Other         0           Temporary Salaries         187,152           Fringe Benefits         1,499,408           Travel         162,083           Supplies - IT Software         634           Supply/Material-Professional         66,660           Miscellaneous Supplies         4,305           Office Supplies         1,692           Postage         9,704           Printing         1,956           Office Equip & Furn Supplies         1,375           Utilities         3,632           Insurance         150           Rentals/Leases - Bldg/Land         45,389           Repairs         912	7,128,765 0 439,450	(422,456) 0 0 (422,456) (422,456) (2,031,614)	0 0 0 0	(
Accrued Leave       0         General Funds       0         Special Funds       0         Total       0         Workforce Safety Operations       0         Salaries - Permanent       4,755,677         Salaries - Other       0         Temporary Salaries       187,152         Fringe Benefits       1,499,408         Travel       162,083         Supplies - IT Software       634         Supply/Material-Professional       66,660         Miscellaneous Supplies       4,305         Office Supplies       1,692         Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912	0 0 422,456 <b>422,456</b> <b>422,456</b> 7,128,765 0 439,450	0 0 (422,456) (422,456) (2,031,614)	0 0 0 0	(
General Funds         0           Federal Funds         0           Special Funds         0           Total         0           Workforce Safety Operations         0           Salaries - Permanent         4,755,677           Salaries - Other         0           Temporary Salaries         187,152           Fringe Benefits         1,499,408           Travel         162,083           Supplies - IT Software         634           Supply/Material-Professional         66,660           Miscellaneous Supplies         4,305           Office Supplies         1,692           Postage         9,704           Printing         1,956           Office Equip & Furn Supplies         1,375           Utilities         3,632           Insurance         150           Rentals/Leases - Bldg/Land         45,389           Repairs         912	7,128,765 0 439,450	(422,456) (422,456) (422,456)	0 0 <b>0</b>	(
Federal Funds         0           Special Funds         0           Total         0           Workforce Safety Operations         0           Salaries - Permanent         4,755,677           Salaries - Other         0           Temporary Salaries         187,152           Fringe Benefits         1,499,408           Travel         162,083           Supplies - IT Software         634           Supply/Material-Professional         66,660           Miscellaneous Supplies         4,305           Office Supplies         1,692           Postage         9,704           Printing         1,956           Office Equip & Furn Supplies         1,375           Utilities         3,632           Insurance         150           Rentals/Leases - Bldg/Land         45,389           Repairs         912	7,128,765 0 439,450	(422,456) (422,456) (422,456)	0 0 <b>0</b>	(
Special Funds         0           Total         0           Workforce Safety Operations         0           Salaries - Permanent         4,755,677           Salaries - Other         0           Temporary Salaries         187,152           Fringe Benefits         1,499,408           Travel         162,083           Supplies - IT Software         634           Supply/Material-Professional         66,660           Miscellaneous Supplies         4,305           Office Supplies         1,692           Postage         9,704           Printing         1,956           Office Equip & Furn Supplies         1,375           Utilities         3,632           Insurance         150           Rentals/Leases - Bldg/Land         45,389           Repairs         912	422,456 <b>422,456</b> 7,128,765 0 439,450	(422,456) (422,456) (2,031,614)	0 <b>0</b>	(
Workforce Safety Operations         4,755,677           Salaries - Permanent         4,755,677           Salaries - Other         0           Temporary Salaries         187,152           Fringe Benefits         1,499,408           Travel         162,083           Supplies - IT Software         634           Supply/Material-Professional         66,660           Miscellaneous Supplies         4,305           Office Supplies         1,692           Postage         9,704           Printing         1,956           Office Equip & Furn Supplies         1,375           Utilities         3,632           Insurance         150           Rentals/Leases - Bldg/Land         45,389           Repairs         912	7,128,765 0 439,450	(422,456) (2,031,614)	0	
Workforce Safety Operations       4,755,677         Salaries - Permanent       4,755,677         Salaries - Other       0         Temporary Salaries       187,152         Fringe Benefits       1,499,408         Travel       162,083         Supplies - IT Software       634         Supply/Material-Professional       66,660         Miscellaneous Supplies       4,305         Office Supplies       1,692         Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912	7,128,765 0 439,450	(2,031,614)	-	
Salaries - Permanent       4,755,677         Salaries - Other       0         Temporary Salaries       187,152         Fringe Benefits       1,499,408         Travel       162,083         Supplies - IT Software       634         Supply/Material-Professional       66,660         Miscellaneous Supplies       4,305         Office Supplies       1,692         Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912	0 439,450	,	5,097.151	
Salaries - Permanent       4,755,677         Salaries - Other       0         Temporary Salaries       187,152         Fringe Benefits       1,499,408         Travel       162,083         Supplies - IT Software       634         Supply/Material-Professional       66,660         Miscellaneous Supplies       4,305         Office Supplies       1,692         Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912	0 439,450	,	5,097.151	
Salaries - Other       0         Temporary Salaries       187,152         Fringe Benefits       1,499,408         Travel       162,083         Supplies - IT Software       634         Supply/Material-Professional       66,660         Miscellaneous Supplies       4,305         Office Supplies       1,692         Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912	0 439,450	,		
Temporary Salaries       187,152         Fringe Benefits       1,499,408         Travel       162,083         Supplies - IT Software       634         Supply/Material-Professional       66,660         Miscellaneous Supplies       4,305         Office Supplies       1,692         Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912			, ,	62,000
Fringe Benefits       1,499,408         Travel       162,083         Supplies - IT Software       634         Supply/Material-Professional       66,660         Miscellaneous Supplies       4,305         Office Supplies       1,692         Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912		163,667	603,117	,
Travel       162,083         Supplies - IT Software       634         Supply/Material-Professional       66,660         Miscellaneous Supplies       4,305         Office Supplies       1,692         Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912	1,709,379	55,732	1,765,111	
Supplies - IT Software       634         Supply/Material-Professional       66,660         Miscellaneous Supplies       4,305         Office Supplies       1,692         Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912	332,375	30,195	362,570	
Supply/Material-Professional       66,660         Miscellaneous Supplies       4,305         Office Supplies       1,692         Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912	5,480	(680)	4,800	
Miscellaneous Supplies       4,305         Office Supplies       1,692         Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912	94,130	(4,400)	89,730	
Office Supplies       1,692         Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912	16,722	(1,100)	16,722	
Postage       9,704         Printing       1,956         Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912	150	(3,962)	(3,812)	
Printing 1,956 Office Equip & Furn Supplies 1,375 Utilities 3,632 Insurance 150 Rentals/Leases - Bldg/Land 45,389 Repairs 912	16,860	(560)	16,300	
Office Equip & Furn Supplies       1,375         Utilities       3,632         Insurance       150         Rentals/Leases - Bldg/Land       45,389         Repairs       912	18,640	(13,840)	4,800	
Utilities3,632Insurance150Rentals/Leases - Bldg/Land45,389Repairs912	0	0	0	
Insurance 150 Rentals/Leases - Bldg/Land 45,389 Repairs 912	0	0	0	
Rentals/Leases - Bldg/Land 45,389 Repairs 912	0	0	0	
Repairs 912	55,560	2,400	57,960	
·	0	0	0	
	61,940	2,072	64,012	
IT Contractual Srvcs and Rprs 0	150,000	(150,000)	0	
Professional Development 97,495	148,378	35,217	183,595	
Operating Fees and Services 4,130	18,548	(2,908)	15,640	
Fees - Professional Services 312,475	1,066,000	232,975	1,298,975	1,000,00
Total 7,197,411	11,262,377	(1,685,706)	9,576,671	1,062,000
Workforce Safety Operations				
General Fund 0	0	0	0	
Federal Funds 0	0	0	0	
Special Funds 7,197,411	•	(1,685,706)	9,576,671	1,062,000
Total 7,197,411	11,262,377	(1,685,706)	9,576,671	1,062,000

**REQUEST DETAIL BY PROGRAM** 

485 Workforce Safety and Insurance Biennium: 2015-2017

Bill#: SB2021

Date:

12/23/2014

Program: Executive and Other Services		Reporting Level: 00-485-100-00-00-00-00000000					
Description	Expenditures 2011-2013 Biennium	Present Budget 2013-2015	Budget Request Change	Requested Budget 2015-2017 Biennium	Optional Request 2015-2017		
Litigation Contingency							
Fees - Professional Services	0	750,000	(750,000)	0	0		
Total	0	750,000	(750,000)		0		
Litigation Contingency							
General Fund	0	0	0	0	0		
Federal Funds	0	0	0	0	0		
Special Funds	0	750,000	(750,000)	0	0		
Total	0	750,000	(750,000)	0	0		
Total Expenditures	7,197,411	12,434,833	(2,858,162)	9,576,671	1,062,000		
Funding Sources							
Special Funds							
213 Workmens Compensation Fund 213	7,197,411	12,434,833	(2,858,162)	9,576,671	1,062,000		
Total	7,197,411	12,434,833	(2,858,162)		1,062,000		
Total Funding Sources	7,197,411	12,434,833	(2,858,162)	9,576,671	1,062,000		
FTE Employees	31.10	31.10	0.00	31.10	0.00		

**CHANGE PACKAGE DETAIL** 

485 Workforce Safety and Insurance Biennium: 2015-2017

Bill#: SB2021

Date:

12/23/2014

Program: Executive and Other Services		Reporting Level: 00-485-100-00-00-00-00000000				
Description	Priority	FTE	General Fund	Federal Funds	Special Funds	Total Funds
Base Budget Changes						
One Time Budget Changes						
A-E 2 Remove 1 time prior biennium		0.00	0	0	(750,000)	(750,000)
Total One Time Budget Changes		0.00	0	0	(750,000)	(750,000)
Ongoing Budget Changes						
A-A 1 Budget request change		0.00	0	0	126,509	126,509
Base Payroll Change		0.00	0	0	(2,234,671)	(2,234,671)
Total Ongoing Budget Changes		0.00	0	0	(2,108,162)	(2,108,162)
Total Base Budget Changes		0.00	0	0	(2,858,162)	(2,858,162)
Optional Budget Changes						
One Time Optional Changes						
A-D 5 Litigation cost for computer system lawsuit	5	0.00	0	0	1,000,000	1,000,000
Total One Time Optional Changes		0.00	0	0	1,000,000	1,000,000
Ongoing Optional Changes						
A-C 100 Equity	6	0.00	0	0	62,000	62,000
Total Ongoing Optional Changes		0.00	0	0	62,000	62,000
Total Optional Budget Changes		0.00	0	0	1,062,000	1,062,000

PROGRAM NARRATIVE
485 Workforce Safety and Insurance
Time: 12/23/2014
13:02:17

Program: Administrative Services Reporting level: 00-485-250-00-00-00-00000000

#### **Program Performance Measures**

#### 250 Administrative

Each of the departments within the Administrative Services unit directly manage a specific activity to help the agency accomplish its mission.

Finance duties include managing the financial condition of the agency through control of general and administrative expenses, the fund surplus and invested assets.

The Information Services department provides technical resources to keep the agency at top efficiency.

The Legal department keeps various parts of the organization functioning by providing legal advice and fulfilling legal procedures required by North Dakota law. A Special Investigations unit assures that appropriate individuals and organizations are receiving financial payments from the agency.

Facility Management maintains a good work environment and building maintenance.

The Communications department projects the image of the organization internally and externally.

The Decision Review Office provides a safety net to make sure that claimants are receiving appropriate care.

Quality Assurance and Internal Audit are organizational mechanisms that assure we are providing quality service to our customers and following our laws, policies and procedures.

# Program Statistical Data 250 Administrative Services

Performance Measures	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Fund surplus, with 5% discount on liabilities (\$millions)	\$336.2	\$393.1	\$374.6	\$354.8	\$439.1
Invested assets (\$millions)	\$1,220	\$1,351	\$1,435	\$1,558	\$1,704
Investment returns	11.94%	113.26%	6.14%	8.32%	11.71%
General and Administrative Expenses (\$millions)	\$18.95	\$17.23	\$20.10.	\$19.70	\$22.63
WSI Employee Turnover Rate	2.20%	4.59%	6.84%	8.20%	7.23%

### **Explanation of Program Costs**

Administrative services provide services to the organization that keep the core functions operating efficiently and effectively. They include finance, information services, legal, facility management, communications, decision review office, quality assurance, special investigations and internal audit.

#### **Program Goals and Objectives**

Each of the departments within the Administrative Services unit directly manage a specific activity to help the agency accomplish its mission.

Finance duties include managing the financial condition of the agency through control of general and administrative expenses, the fund surplus and invested assets.

The Information Services department provides technical resources to keep the agency at top efficiency.

The Legal department keeps various parts of the organization functioning by providing legal advice and fulfilling legal procedures required by North Dakota law. A Special Investigations unit assures that appropriate individuals and organizations are receiving financial payments from the agency.

Facility Management maintains a good work environment and building maintenance.

The Communications department projects the image of the organization internally and externally.

The Decision Review Office provides a safety net to make sure that claimants are receiving appropriate care.

Quality Assurance and Internal Audit are organizational mechanisms that assure we are providing quality service to our customers and following our laws, policies and procedures.

485 Workforce Safety and Insurance Biennium: 2015-2017

Bill#: SB2021

Date: Time: 12/23/2014 13:02:17

Program: Administrative Services	Reporting Level: 00-485-250-00-00-00-00000000							
Description	Expenditures 2011-2013	Present Budget	Budget Request	Requested Budget 2015-2017	Optional Request			
Assess III sans	Biennium	2013-2015	Change	Biennium	2015-2017			
Accrued Leave Salaries - Permanent	0	154,229	(154,229)	0	0			
	0 	154,229	(154,229)		<u>0</u>			
Total		154,229	(134,229)	U	U			
Accrued Leave								
General Fund	0	0	0	0	0			
Federal Funds	0	0	0	0	0			
Special Funds	0	154,229	(154,229)	0	0			
Total	0	154,229	(154,229)		0			
Workforce Safety Operations	0.400.000	0.000 == 4	440.00=	0.000.040	•			
Salaries - Permanent	3,188,066	2,602,551	448,267	3,050,818	0			
Salaries - Other	0	0	0 (442 425)	0	44,000			
Temporary Salaries	101,942	265,205	(118,405)		0			
Overtime	10,198	0	22,800	22,800	0			
Fringe Benefits	1,208,380	1,132,836	44,600	1,177,436	0			
Travel	52,822	183,100	(53,600)		0			
Supplies - IT Software	375,149	2,456,405	(2,028,085)		1,000,000			
Supply/Material-Professional	20,321	22,540	(555)		0			
Food and Clothing	667	0	0	0	0			
Bldg, Ground, Maintenance	3,253	0	40.475	140.500	0			
Miscellaneous Supplies	18,562	73,088	46,475	119,563	0			
Office Supplies	43,697	187,212	00.000	187,212	0			
Postage	118,742	195,480	62,360	257,840	0			
Printing	133,246	136,500	10,800	147,300	0			
IT Equip Under \$5,000	263,491	382,500	(130,500)		0			
Other Equip Under \$5,000	6,752	0	0	0	0			
Office Equip & Furn Supplies	420,728	0	0	0	0			
Utilities	12,562	0	0	0	0			
Insurance Rentals/Leases - Bldg/Land	27,398 737,749	•	120 112	1 012 212	0			
<u>-</u>	727,718	873,200	139,112 0	1,012,312 0	0			
Repairs	146,531	1 027 500	•	•	0			
IT - Data Processing IT - Communications	1,356,931	1,927,500	(254,748)		0			
IT Contractual Srvcs and Rprs	185,535	151,730	(7,200)		4,000,000			
Professional Development	4,677,578 125,920	6,138,050 402,510	(4,485,050)		4,000,000			
Operating Fees and Services	299,169	136,636	(169,200) 368,826	233,310 505,462	0			
Fees - Professional Services	299,169 355,189	686,876	144,774	831,650	0			
Other Capital Payments	448,769	000,070	144,774	031,030	0			

**REQUEST DETAIL BY PROGRAM** 

485 Workforce Safety and Insurance

Biennium: 2015-2017

Bill#: SB2021

Date:

12/23/2014

Program: Administrative Services		Reporting Level: 00-485-250-00-00-00-00000000					
Description	Expenditures 2011-2013 Biennium	Present Budget 2013-2015	Budget Request Change	Requested Budget 2015-2017 Biennium	Optional Request 2015-2017		
Equipment Over \$5000	75,565	0	0	0	0		
Total	14,404,881	17,953,919	(5,959,329)	11,994,590	5,044,000		
Workforce Safety Operations							
General Fund	0	0	0	0	0		
Federal Funds	0	0	0	0	0		
Special Funds	14,404,881	17,953,919	(5,959,329)	11,994,590	5,044,000		
Total	14,404,881	17,953,919	(5,959,329)	11,994,590	5,044,000		
Total Expenditures	14,404,881	18,108,148	(6,113,558)	11,994,590	5,044,000		
Funding Sources							
Special Funds							
213 Workmens Compensation Fund 213	14,404,881	18,108,148	(6,113,558)	11,994,590	5,044,000		
Total	14,404,881	18,108,148	(6,113,558)	11,994,590	5,044,000		
Total Funding Sources	14,404,881	18,108,148	(6,113,558)	11,994,590	5,044,000		
FTE Employees	26.81	22.06	0.00	22.06	0.00		

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485 Workforce Safety and Insurance Biennium: 2015-2017

Bill#: SB2021

Date:

12/23/2014

Program: Administrative Services Reporting Level: 00-485-250-00-00-00-00000000						
Description	Priority	FTE	General Fund	Federal Funds	Special Funds	Total Funds
Base Budget Changes						
One Time Budget Changes						
A-E 2 Remove 1 time prior biennium		0.00	0	0	(4,725,000)	(4,725,000)
Total One Time Budget Changes	·	0.00	0	0	(4,725,000)	(4,725,000)
Ongoing Budget Changes						
A-A 1 Budget request change		0.00	0	0	(1,631,591)	(1,631,591)
Base Payroll Change		0.00	0	0	243,033	243,033
Total Ongoing Budget Changes		0.00	0	0	(1,388,558)	(1,388,558)
Total Base Budget Changes		0.00	0	0	(6,113,558)	(6,113,558)
Optional Budget Changes						
One Time Optional Changes						
A-D 3 Funding for Computer Software Replacement Projec	2	0.00	0	0	5,000,000	5,000,000
Total One Time Optional Changes		0.00	0	0	5,000,000	5,000,000
Ongoing Optional Changes						
A-C 100 Equity	6	0.00	0	0	44,000	44,000
Total Ongoing Optional Changes		0.00	0	0	44,000	44,000
Total Optional Budget Changes		0.00	0	0	5,044,000	5,044,000

PROGRAM NARRATIVE

485 Workforce Safety and Insurance

Date: 12/23/2014

Time: 13:02:17

**Program:** Injury Services **Reporting level:** 00-485-300-00-00-00-00000000

**Program Performance Measures** 

**300 Injury Services** 

The work performed in WSI's Injury Services unit can be measured in various way. Some of the most common key performance measures include:

Medical-only claims filed

Wage-loss claims filed

Total claims filed

Total claims filed per 100 Covered Workers

Wage-loss claims filed per 100 Covered Workers

# Program Statistical Data 300 Injury Services

Performance Measures	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	2014
Medical-only claims filed	17,029	19,036	21,681	22,436	22,990
Wage-loss claims filed	2,359	2,657	2,966	3,399	3,355
Total claims filed	19,388	21,693	24,647	25,835	26,345
Total claims filed per 100 Covered Workers	5.70	6.22	6.66	6.42	6.30
Wage-loss claims filed per 100 Covered Workers	0.69	0.76	0.80	0.84	0.80

PROGRAM NARRATIVEDate:12/23/2014485 Workforce Safety and InsuranceTime:13:02:17

 Program: Injury Services
 Reporting level: 00-485-300-00-00-00-00000000

## **Explanation of Program Costs**

The injury services area provide services to injured workers and medical providers and is a key part of WSI's Core Purpose of "caring for injured workers." This done through the timely handling of claims, providing "return to work" services including vocational rehabilitation and payment of medical bills. This area also includes pharmacy services management, customer service and office services.

## **Program Goals and Objectives**

The injury services unit is a key unit and it's main focus is to fulfill WSI's Core Purpose of "caring for injured workers."

This is accomplished through the timely handling of claims, and providing "return to work" services including vocational rehabilitation and payment of medical bills.

This area also includes pharmacy services management, customer service and office services.

485 Workforce Safety and Insurance Biennium: 2015-2017

**Workforce Safety Operations** 

General Fund

Bill#: SB2021

Date:

12/23/2014

Time: 13:02:17

Program: Injury Services	F	Reporting Level: 00-485-300-00-00-00-00000000							
Description	Expenditures 2011-2013 Biennium	Present Budget 2013-2015	Budget Request Change	Requested Budget 2015-2017 Biennium	Optional Request 2015-2017				
Accrued Leave									
Salaries - Permanent	0	772,245	(772,245)		0				
Total	0	772,245	(772,245)	0	0				
Accrued Leave									
General Fund	0	0	0	0	0				
Federal Funds	0	0	0	0	0				
Special Funds	0	772,245	(772,245)	0	0				
Total	0	772,245	(772,245)	0	0				
Workforce Safety Operations									
Salaries - Permanent	13,316,424	13,031,289	2,639,306	15,670,595	1,312,992				
Salaries - Other	, ,	0	0	. 0	288,500				
Temporary Salaries	502,358	677,739	1,766,135	2,443,874	0				
Overtime	20,137	. 0	0	. 0	0				
Fringe Benefits	5,285,827	6,189,601	517,820	6,707,421	643,738				
Travel	183,753	323,800	(40,100)		0				
Supplies - IT Software	7,868	21,320	58,357	79,677	0				
Supply/Material-Professional	155,221	211,220	37,960	249,180	0				
Miscellaneous Supplies	22,515	29,720	(1,250)	28,470	0				
Office Supplies	6,882	6,700	o o	6,700	0				
Postage	270,331	303,572	12,728	316,300	0				
Printing	46,963	72,753	(11,953)		0				
IT Equip Under \$5,000	0	5,250	(5,250)		0				
Other Equip Under \$5,000	0	0	(8,200)	(8,200)	0				
Office Equip & Furn Supplies	596	8,200	) O	8,200	0				
Insurance	250	0	0	0	0				
Rentals/Leases-Equip & Other	105,326	116,047	(27,587)	88,460	0				
Rentals/Leases - Bldg/Land	5	0	) O	0	0				
Repairs	19,442	0	0	0	0				
IT - Communications	261,450	295,596	24,604	320,200	0				
IT Contractual Srvcs and Rprs	0	54,000	(54,000)		0				
Professional Development	101,400	222,079	(49,069)		0				
Operating Fees and Services	112,804	157,470	(32,710)		0				
Fees - Professional Services	165,046	779,020	(354,920)		0				
Total	20,584,598	22,505,376	4,471,871	26,977,247	2,245,230				

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**REQUEST DETAIL BY PROGRAM** 

485 Workforce Safety and Insurance

Biennium: 2015-2017

Bill#: SB2021

Date:

12/23/2014

Program: Injury Services	Reporting Level: 00-485-300-00-00-00-00000000								
Description	Expenditures 2011-2013 Biennium	Present Budget 2013-2015	Budget Request Change	Requested Budget 2015-2017 Biennium	Optional Request 2015-2017				
Federal Funds	0	0	0	0	0				
Special Funds	20,584,598	22,505,376	4,471,871	26,977,247	2,245,230				
Total	20,584,598	22,505,376	4,471,871	26,977,247	2,245,230				
Total Expenditures	20,584,598	23,277,621	3,699,626	26,977,247	2,245,230				
Funding Sources									
Special Funds									
213 Workmens Compensation Fund 213	20,584,598	23,277,621	3,699,626	26,977,247	2,245,230				
Total	20,584,598	23,277,621	3,699,626	26,977,247	2,245,230				
Total Funding Sources	20,584,598	23,277,621	3,699,626	26,977,247	2,245,230				
FTE Employees	139.53	144.28	0.00	144.28	16.00				

**CHANGE PACKAGE DETAIL** 

485 Workforce Safety and Insurance Biennium: 2015-2017

Bill#: SB2021

Date:

12/23/2014

ogram: Injury Services Reporting Level: 00-485-300-00-00-00-00000000						
Description	Priority	FTE	General Fund	Federal Funds	Special Funds	Total Funds
Base Budget Changes						
Ongoing Budget Changes						
A-A 1 Budget request change		0.00	0	0	(451,390)	(451,390)
Base Payroll Change		0.00	0	0	4,151,016	4,151,016
Total Ongoing Budget Changes		0.00	0	0	3,699,626	3,699,626
Total Base Budget Changes		0.00	0	0	3,699,626	3,699,626
Optional Budget Changes						
Ongoing Optional Changes						
A-C 7 High priority Temp to FTE conversion	3	5.00	0	0	748,715	748,715
A-C 6 Move temporary employee to FTE status	4	11.00	0	0	1,208,015	1,208,015
A-C 100 Equity	6	0.00	0	0	288,500	288,500
Total Ongoing Optional Changes		16.00	0	0	2,245,230	2,245,230
Total Optional Budget Changes		16.00	0	0	2,245,230	2,245,230

**PROGRAM NARRATIVE** 

**Program:** Employer Services

**Workforce Safety and Insurance** 

Date: Time: 12/23/2014 13:02:17

Reporting level: 00-485-400-00-00-00-00000000

**Program Performance Measures** 

## 400 Employer Services

Some of the performance measures employed by Employer Services include:

% of Payrolls processed <=14 days

% of Applications processed<=14 days

# of Premium Audits conducted

# of Safety Grants awarded

# of Loss Prevention accounts

## **Program Statistical Data**

#### **400 Employer Services**

Performance Measures	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>
Covered workforce	340,117	348,743	369,996	402,771	418,234
Employer accounts	20,316	21,552	23,812	24,793	25,067
Collection / Interest / Penalty information	2.9 Million	3.3 million	4.6 million	8.5 million	8.6 million
% of Payrolls Processed <= 14 days	96%	91%	88%	85%	65%
% of Applications Processed <= 14 days	85%	88%	97%	91%	95%
Premium audit data - # of Audits	1,245	1,420	1,307	1,333	1,398
# of Safety Grants (STEP, HELP, WIRC, ERGO)	411	209	246	217	413
\$ of Safety Grants (STEP, HELP, WIRC, ERGO)	5,481,024	2,113,252	3,885,689	2,245,572	4,660,042
Active Loss Prevention accounts	552	759	825	867	935

## **Explanation of Program Costs**

Employer services is also indirectly tied to "caring for injured workers" by making sure the appropriate amount of premium is collected to pay for medical expenses, work time losses experienced by the workforce they employ and overall administrative expenses. Each employer pays a premium based on the number of people they employ

PROGRAM NARRATIVE
485 Workforce Safety and Insurance
12/23/2014
Time: 13:02:17

Program: Employer Services Reporting level: 00-485-400-00-00-00-00000000

and the type of work those employees do. Key activities of the employer services area is underwriting applications for coverage, reviewing existing policies for accuracy, and collecting unpaid premium. This area also has a robust safety and loss prevention area which helps prevent injuries and assists employers to providing the safest work place possible. Employer Services includes policyholder services and loss control activities. The requested budget will support the current staffing level for Employer Services. The appropriation will provide funding for salaries and wages, operating expenses, and any applicable capital asset purchases.

#### **Program Goals and Objectives**

Some of the key activities of the employer services unit is underwriting applications for coverage, reviewing existing policies for accuracy, and collecting unpaid premium. This unit also has a robust safety and loss prevention area which helps prevent injuries and assists employers to providing the safest work place possible.

Primary goals and objectives include ensuring employers are paying accurate premiums for their employed workforce, educating employers and employees on safety issues and providing policy holder service and education to employers.

485 Workforce Safety and Insurance Biennium: 2015-2017

**Workforce Safety Operations** 

General Fund

Bill#: SB2021

Date:

12/23/2014

Time: 13:02:17

Program: Employer Services		Reporting Level: 00-485-400-00-00-00-00000000					
Description	Expenditures 2011-2013 Biennium	Present Budget 2013-2015	Budget Request Change	Requested Budget 2015-2017 Biennium	Optional Request 2015-2017		
Accrued Leave							
Salaries - Permanent	0	314,035	(314,035)	0	0		
Total	0	314,035	(314,035)	0	0		
Accrued Leave							
General Fund	0	0	0	0	0		
Federal Funds	0	0	0	0	0		
Special Funds	0	314,035	(314,035)	0	0		
Total	0	314,035	(314,035)	0	0		
Workforce Safety Operations							
Salaries - Permanent	5,175,575	5,299,199	1,054,599	6,353,798	224,232		
Salaries - Other	0	0	0	0	105,500		
Temporary Salaries	27,326	110,217	325,501	435,718	0		
Overtime	5	0	0	0	0		
Fringe Benefits	1,950,622	2,395,814	135,731	2,531,545	116,337		
Travel	270,921	366,850	33,400	400,250	0		
Supplies - IT Software	667	1,000	(600)	400	0		
Supply/Material-Professional	7,300	14,380	21,280	35,660	0		
Food and Clothing	2,330	0	0	0	0		
Miscellaneous Supplies	7,494	3,000	(16,100)	(13,100)	0		
Office Supplies	1,752	24,700	0	24,700	0		
Postage	160,584	177,600	23,600	201,200	0		
Printing	24,161	29,000	(50)	28,950	0		
IT Equip Under \$5,000	0	5,250	(5,250)	0	0		
Other Equip Under \$5,000	3,038	0	0	0	0		
Office Equip & Furn Supplies	0	7,600	0	7,600	0		
Insurance	100	0	0	0	0		
Rentals/Leases-Equip & Other	0	1,624	1,500	3,124	0		
Rentals/Leases - Bldg/Land	570	876	0	876	0		
IT - Communications	87,445	109,400	(2,480)	106,920	0		
IT Contractual Srvcs and Rprs	45	100	(100)	0	0		
Professional Development	56,367	131,775	(39,485)	92,290	0		
Operating Fees and Services	6,397	7,400	4,600	12,000	0		
Fees - Professional Services	16,582	502,000	(63,700)	438,300	0		
Total	7,799,281	9,187,785	1,472,446	10,660,231	446,069		

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**REQUEST DETAIL BY PROGRAM** 

485 Workforce Safety and Insurance

Biennium: 2015-2017

Bill#: SB2021

Date:

12/23/2014

Program: Employer Services		Reporting Level: 00-485-400-00-00-00-00000000					
Description	Expenditures 2011-2013 Biennium	Present Budget 2013-2015	Budget Request Change	Requested Budget 2015-2017 Biennium	Optional Request 2015-2017		
Federal Funds	0	0	0	0	0		
Special Funds	7,799,281	9,187,785	1,472,446	10,660,231	446,069		
Total	7,799,281	9,187,785	1,472,446	10,660,231	446,069		
Total Expenditures	7,799,281	9,501,820	1,158,411	10,660,231	446,069		
Funding Sources							
Special Funds 213 Workmens Compensation Fund 213	7,799,281	9,501,820	1,158,411	10,660,231	446,069		
Total	7,799,281	9,501,820	1,158,411	10,660,231	446,069		
Total Funding Sources	7,799,281	9,501,820	1,158,411	10,660,231	446,069		
FTE Employees	49.70	52.70	0.00	52.70	3.00		

**CHANGE PACKAGE DETAIL** 

485 Workforce Safety and Insurance

Bill#: SB2021

Date: Time:

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129,759

446,069

12/23/2014 13:02:17

129,759

446,069

Program: Employer Services	Reporting Level: 00-485-400-00-00-00-00000000					
Description	Priority FTE	General Fund	Federal Funds	Special Funds	Total Funds	
Base Budget Changes						
Ongoing Budget Changes						
A-A 1 Budget request change	0.00	0	0	(43,385)	(43,385	
Base Payroll Change	0.00	0	0	1,201,796	1,201,796	
<b>Total Ongoing Budget Changes</b>	0.00	0	0	1,158,411	1,158,411	
Total Base Budget Changes	0.00	0	0	1,158,411	1,158,411	

### Optional Budget Changes

Ongoing	Optional	Changes
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**Total Optional Budget Changes** 

A-C 7 High priority Temp to FTE conversion

Total Ongoing Optional Changes		3.00	0	0	446,069	446,069
A-C 100 Equity	6	0.00	0	0	105,500	105,500
A-C 6 Move temporary employee to FTE status	4	2.00	0	0	210,810	210,810

3.00

1.00

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